



Professional



Responsible



People



Teamwork



Passionate

QUALITY POLICY STATEMENT

It is Global Rail Construction Limited's policy to provide services which are fit for the specified purpose and conform to the Quality Management System, together with such additional National and International Specifications and Standards as appropriate and applicable to any service, which may be agreed with the Client.

Global Rail Construction Limited's commitment to comply with the requirements of BS EN ISO 9001:2015 and to ensure that this policy be understood throughout the Company and as detailed within the Quality Management System.

The Management Team gives their full support and commitment to the Quality Management System. It is the responsibility of the Management team to ensure effective implementation, operation, monitoring and maintenance of the Quality Management System through continual improvement, review and assessment, ensuring that adequate funds, facilities and resources are committed to fulfilling this policy.

The company has appointed a Quality Champion within the organisation to assist in the company's continual improvement process and to promote best practice throughout our operations.

To ensure that we meet our quality commitments and objectives the company will:


- Maintain client confidence at the highest level and increase customer satisfaction;
- Increase staff competence by training, awareness and resources;
- Increase awareness throughout our people to ensure we learn and improve our working practices;
- Strict compliance to applicable standards and regulations for all our activities;
- Recognition of total involvement and participation of the entire workforce.

Global Rail Construction Limited ensures that all Employees and Supply Chain Partners are aware of our commitment and the requirements of the Quality Management System.

It is the responsibility of everyone in the business to comply with this policy and its associated arrangements as an integral part of their day to day business.

The policy will be reviewed annually, as a minimum by the Directors in consultation with the Head of Compliance and amended as required by law should new legislation come into force or to ensure it remains relevant and appropriate to the organisation. This has been endorsed by the Management team at Global Rail Construction Limited who take direct responsibility for its execution.

Signed on the 18th June 2019 for and on behalf of Global Rail Construction Limited.

Signed: 
M G Lombardelli
Managing Director

Signed: 
P. Coleman
Head of Compliance