## **QUALITY POLICY STATEMENT**

It is Global Rail's Policy to provide services, which are fit for the specified purpose and conform to the Company's Standards as appropriate and applicable to any service, which may be agreed with the client.

Global Rail's commitment to comply with the requirements of BS EN ISO9001:2015 requires that this policy be understood throughout the Company and the Quality Management System, as described by the Company Quality Manual, is implemented and maintained.

The Company's Senior Management Team give their full support and commitment to the Quality Management System. It is the joint responsibility of the Managing Director and the General Manager to ensure effective implementation, operation, monitoring and maintenance of the Quality Management System and for ensuring that adequate funds, facilities and resources are committed to fulfilling this policy.

Global Rail are committed to;

- Ensuring the policy is appropriate to the purpose and context of the organization and supports its strategic direction.
- Continually improvement of the Quality Management System.
- Satisfying applicable requirements
- Providing a framework for setting quality objectives

The company will ensure that the necessary resources needed to implement and improve the quality management system and to address customer satisfaction are met.

Global Rail ensure that all employees are aware of this commitment and of the requirements of the Quality Management System.

This policy has been endorsed by Global Rail management who take direct responsibility for its execution.

Signed 15th of May 2019, for and on behalf of Global Rail Services Ltd by

Ivan Holloway Managing Director